



The concept of Corporate Social Responsibility (CSR) can be explained quite simply; it is doing the right thing. The right thing for the environment, the right thing for the communities in which we operate and the right thing for our customers, our employees and our stakeholders.

IMAGE: DAVID SLEATH, CHIEF EXECUTIVE

sustainable practices.

FIGURE 1: RESPONSIBLE SEGRO

Our CSR programme is called Responsible SEGRO (see figure 1) and is fully embedded in the business to ensure that our existing and new buildings comply with the highest possible standards.

Our goal is to be the best owner-manager and developer of warehouse properties in Europe. To do this, we have to ensure that our projects deliver a positive impact for the communities that we're part of, the customers that we serve, the stakeholders we invest in, and the environment around us.

Our application of Responsible SEGRO ensures that both our portfolio and our business is well positioned for the future.



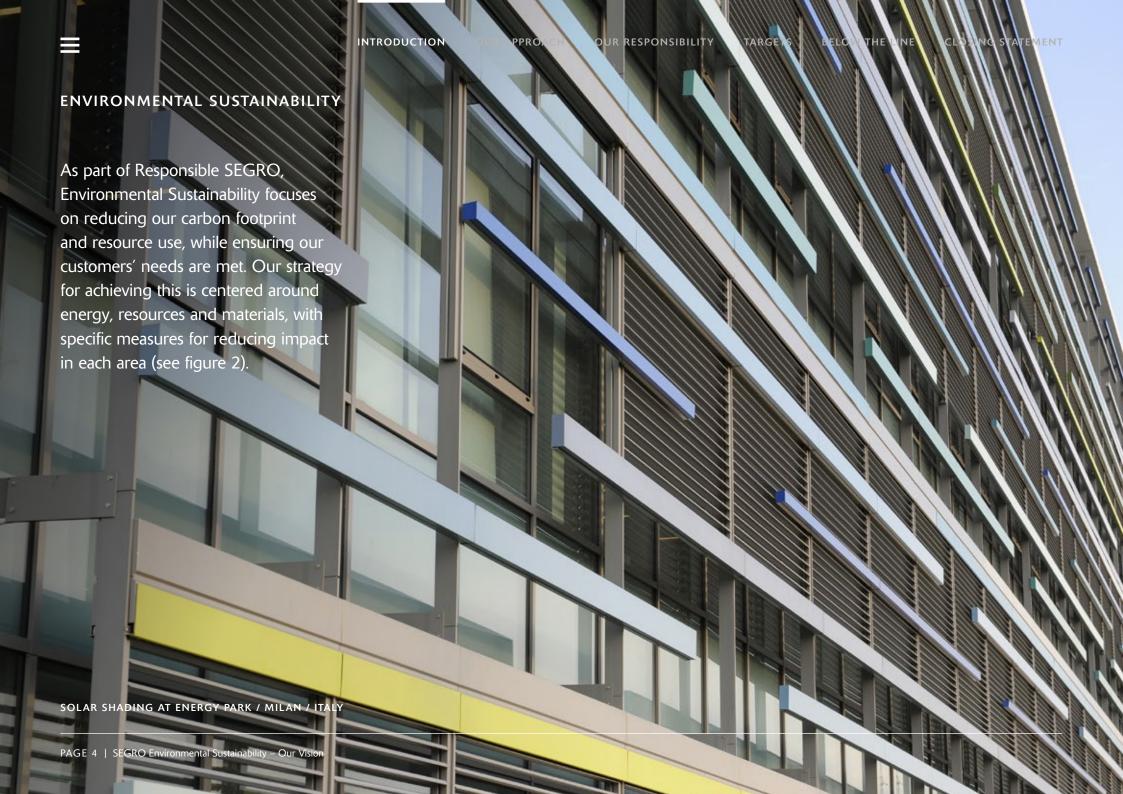


FIGURE 2: ENVIRONMENTAL SUSTAINABILITY PRIORITIES



ENERGY RESOURCES MATERIALS ABOVE THE LINE Key targeted areas with individual programmes defined by clear, specific targets. WATER USE WELLBEING THE LINE Other essential areas SUPPLY CHAIN CONTINUITY **BIODIVERSITY** given consideration within every development and CONTAMINATED LAND TRANSPORT & CONNECTIVITY operation. **OPERATIONAL WASTE** AIR POLLUTION



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OUR APPROACH

As part of an ongoing programme of improvement, we undertake benchmark reviews and materiality assessments at regular intervals to ensure our approach to sustainability continues to encompass what we believe to be the key issues that we need to address in order to add value to the business.

Using SEGRO's experience in sustainability, along with working with expert external partners and Non-Governmental Organisations (NGOs), we have benchmarked our current, and future, sustainability programme against peers, customers and wider external programmes such as the United Nations Sustainable Development Goals (SDGs).

The SDGs are a new, universal set of goals, targets and indicators that United Nations member states will be expected to use to frame their agendas and political policies over the next 15 years.

SEGRO AIRPORT PARK BERLIN / GERMANY

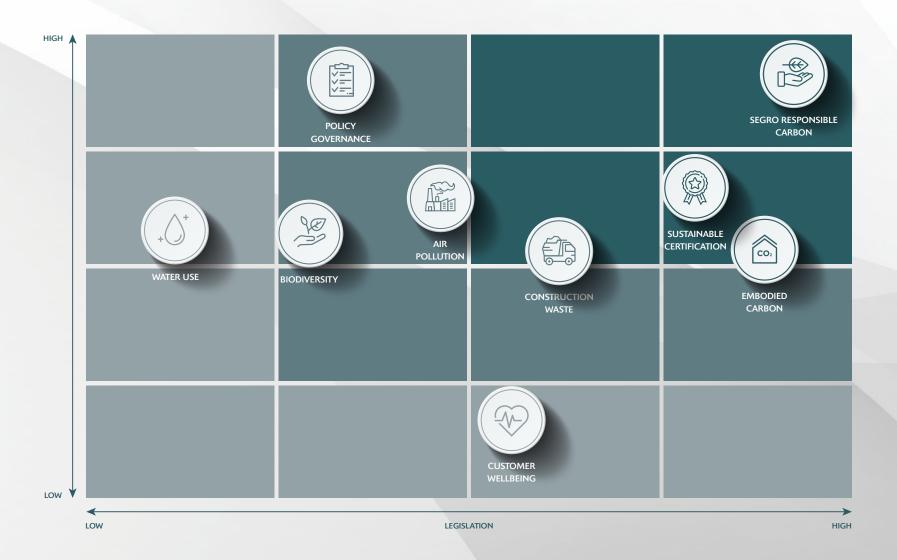
PRIORITY AREAS OF FOCUS

We regularly hold internal and external discussions with several key decision makers across the business, as well as our customers and other key stakeholders, to understand which issues are considered to be most material to our business. Further to this, we have considered our long-term growth plans as well as potential future external 'meta-trends' to ensure that our strategy remains fit for business for the long term.

When the trends and materiality importance scores are combined with our 'ability to influence', key areas of focus for the future strategy start to stand out (see figure 3).

IMAGE: CONSTRUCTION AT ORIGIN / PARK ROYAL / UK

FIGURE 3: PRIORITY AREAS OF FOCUS



UNITED NATIONS SUSTAINABLE DEVELOPMENT GOALS

In 2016, the United Nations launched 17 goals to end poverty, fight inequality and injustice, and tackle climate change by 2030. SEGRO firmly supports the Sustainable Development Goals (SDGs). Our aim is to support all 17 where we can, but inevitably our operations will impact certain SDGs more than others. In 2017 we reviewed the goals and organised them according to our Responsible SEGRO framework so that we can be more aligned with longer-term aims and objectives (see figures 4 and 5).

IMAGE: OLIVE TREES AT VAILOG ROME NORTH DC1 / PROVINCE OF RIETI / ITALY

FIGURE 4: SUSTAINABLE DEVELOPMENT GOALS > OUR WIDER AIMS

OUR COMMUNITY











OUR ENVIRONMENT







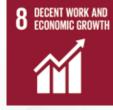






OUR STAKEHOLDERS









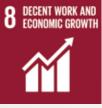




OUR PEOPLE











Source: www.un.org/sustainabledevelopment

FIGURE 5: SUSTAINABLE DEVELOPMENT GOALS > OUR FOCUS

OUR COMMUNITY









17 PARTNERSHIPS



OUR ENVIRONMENT















OUR STAKEHOLDERS

















OUR PEOPLE









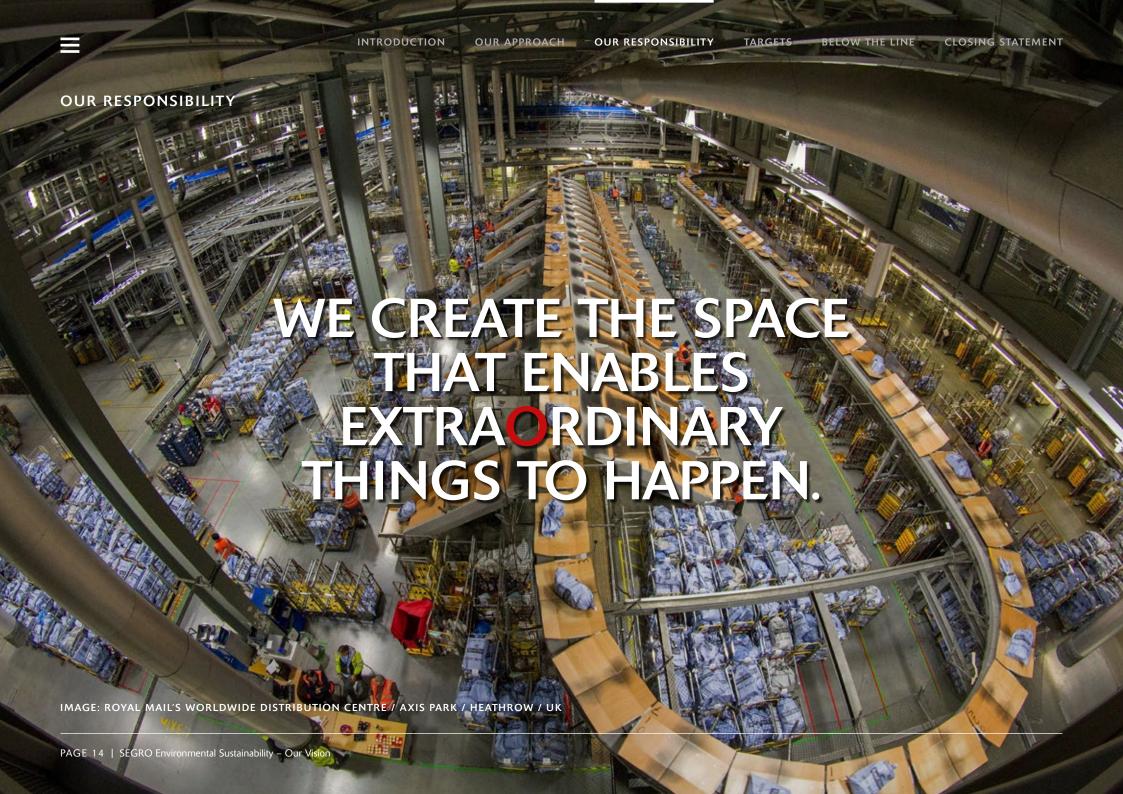






Source: www.un.org/sustainabledevelopment

OUR APPROA OUR RESPONSIBILITY OUR RESPONSIBILITY IMAGE: ELECTRIC VEHICLE CHARGING STATIONS AT SEGRO LOGISTICS CENTRE TILBURG I / NETHERLANDS PAGE 13 | SEGRO Environmental Sustainability – Our Vision



OUR RESPONSIBILITY

SEGRO's core business involves being a landlord to our customers, but we are much more than this. We also have a responsibility to protect the environment in which we operate, by owning and developing buildings that use natural resources efficiently during both construction and occupation.



OUR FOCUS

As a developer, we understand that we are responsible for creating sustainable buildings which conserve the interests of the environment.

We use the following methods (see figure 6):

- Focusing on reducing the energy used by, and in, the construction of our buildings.
- Constantly reviewing and improving the materials that we use in the construction and refurbishment of our buildings.
- Ensuring that we reduce and minimise the use of resources wherever we can in the life cycle of our buildings.

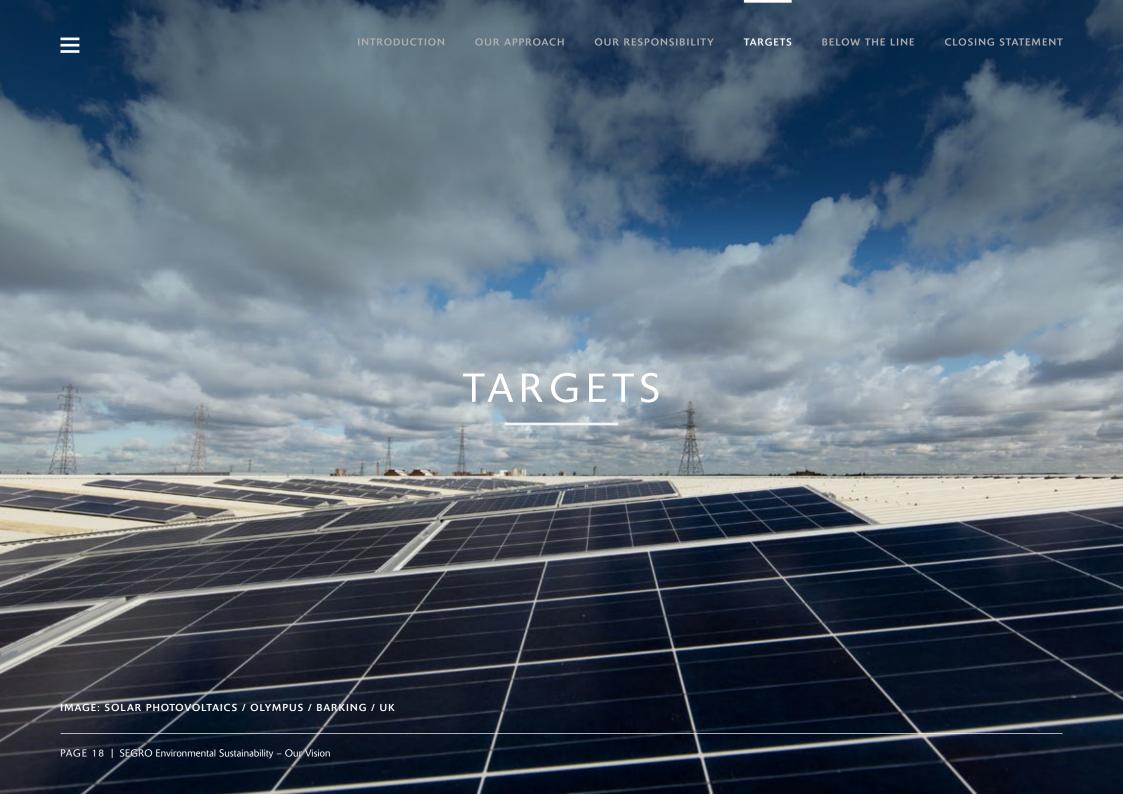
This technical approach to environmental sustainability iswhat sets us apart from our peers and is what we call Technical Sustainability'. For more information, refer to our Sustainable Development Objectives document.

IMAGE: SEGRO OFFICES, SLOUGH (COPYRIGHT © HUFTON & CROW)









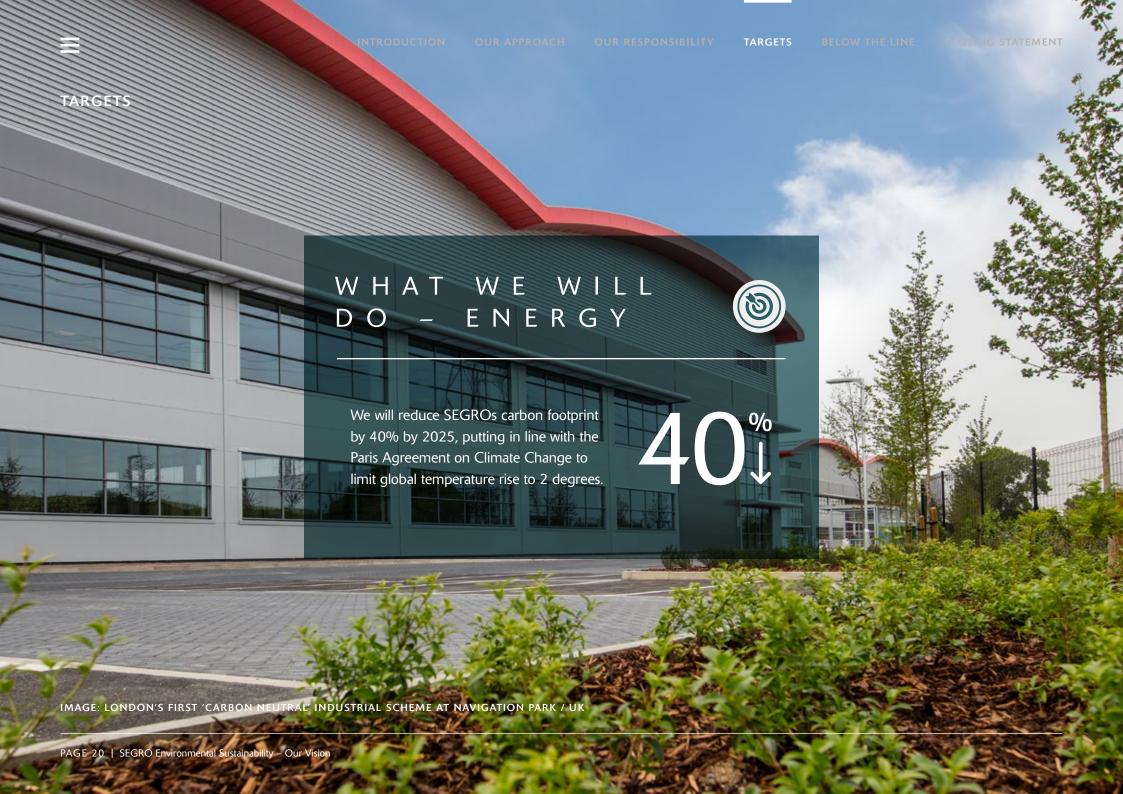
CODOGNOT

TARGETS

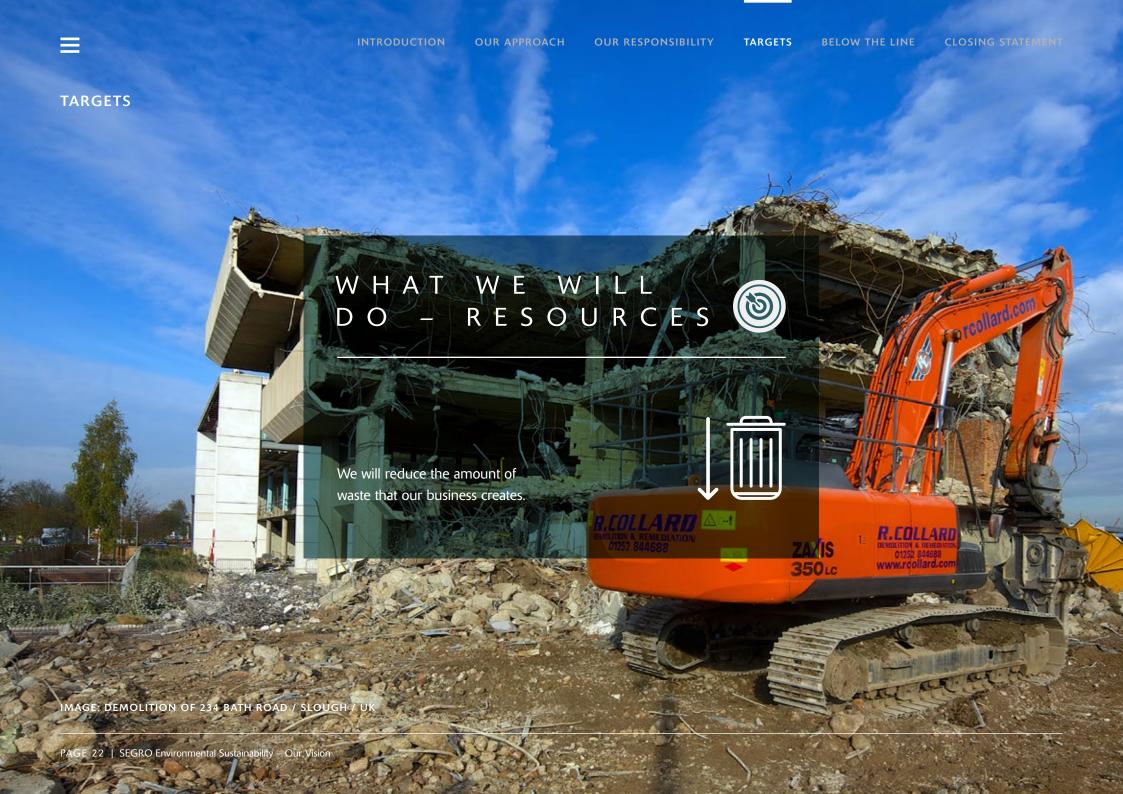
TARGETS

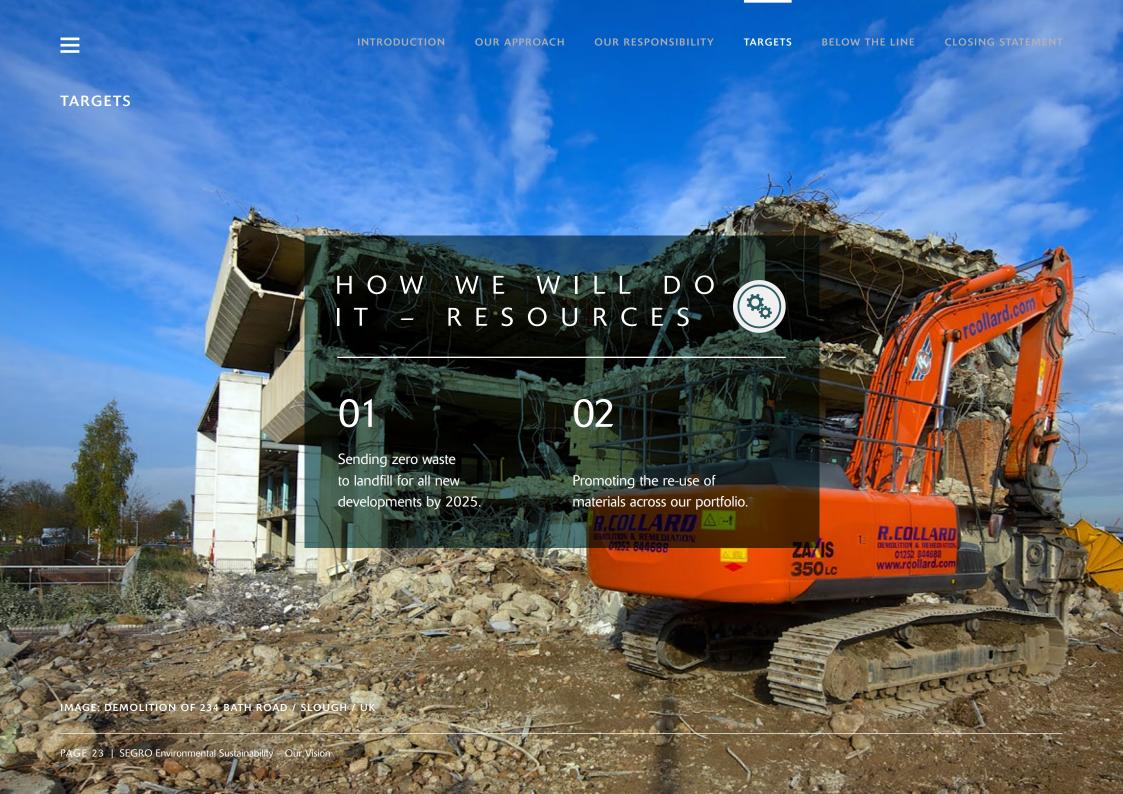
Our objective is to focus on three key external, top level targets, which are designed to be clear, concise and directly meaningful to SEGRO and our customers. By reducing SEGRO's impacts in these areas we directly assist our customers to meet their own corporate targets. These targets will be the focus on all further external reporting.

IMAGE: SEGRO LOGISTICS PARK / CASTEL SAN GIOVANNI / ITALY

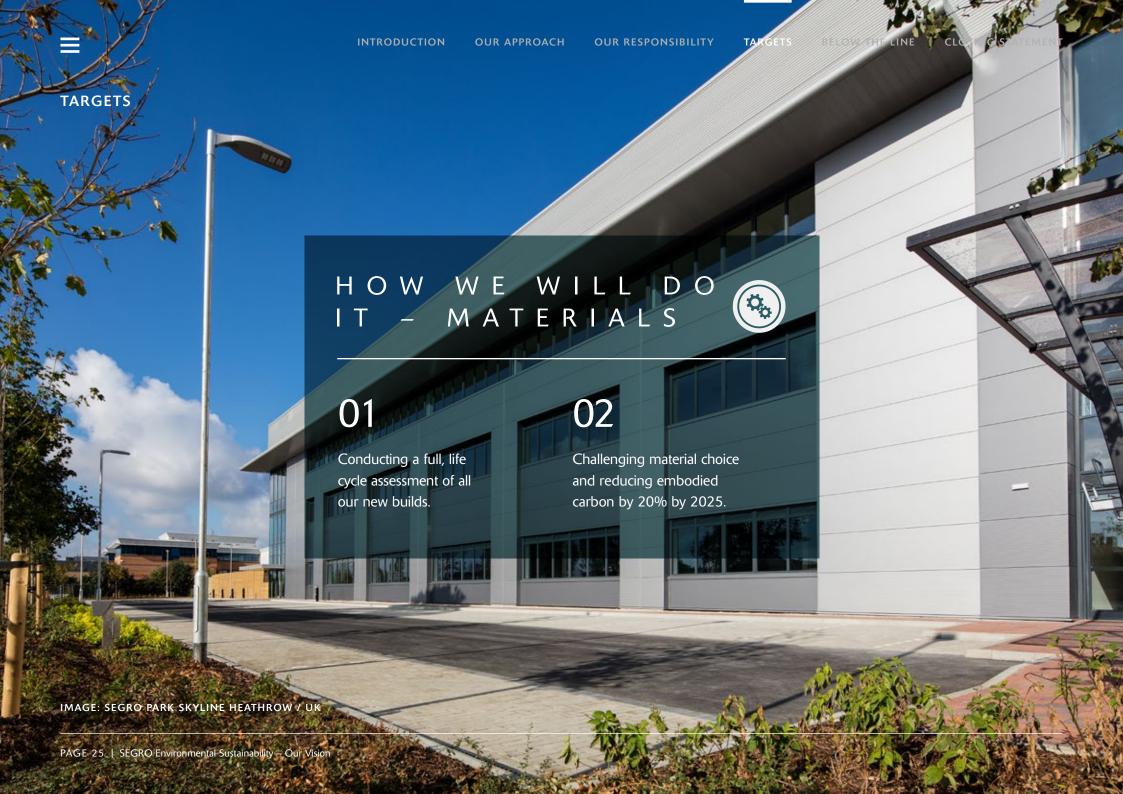




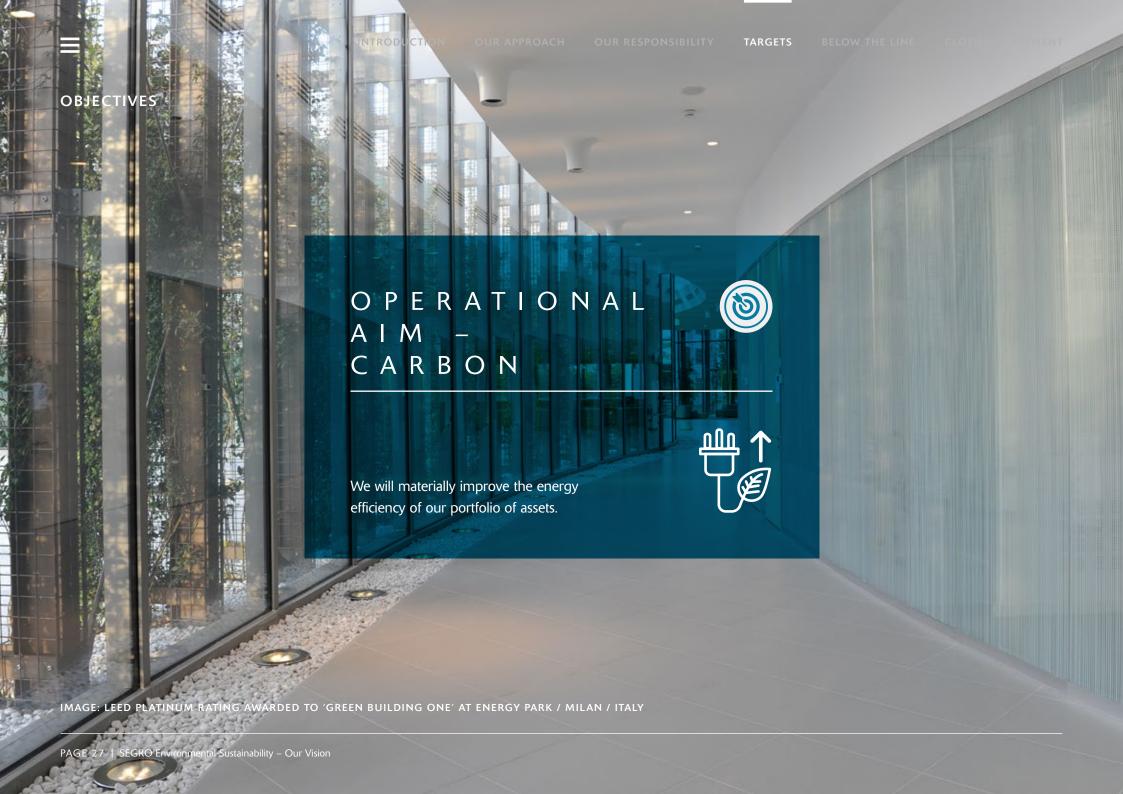


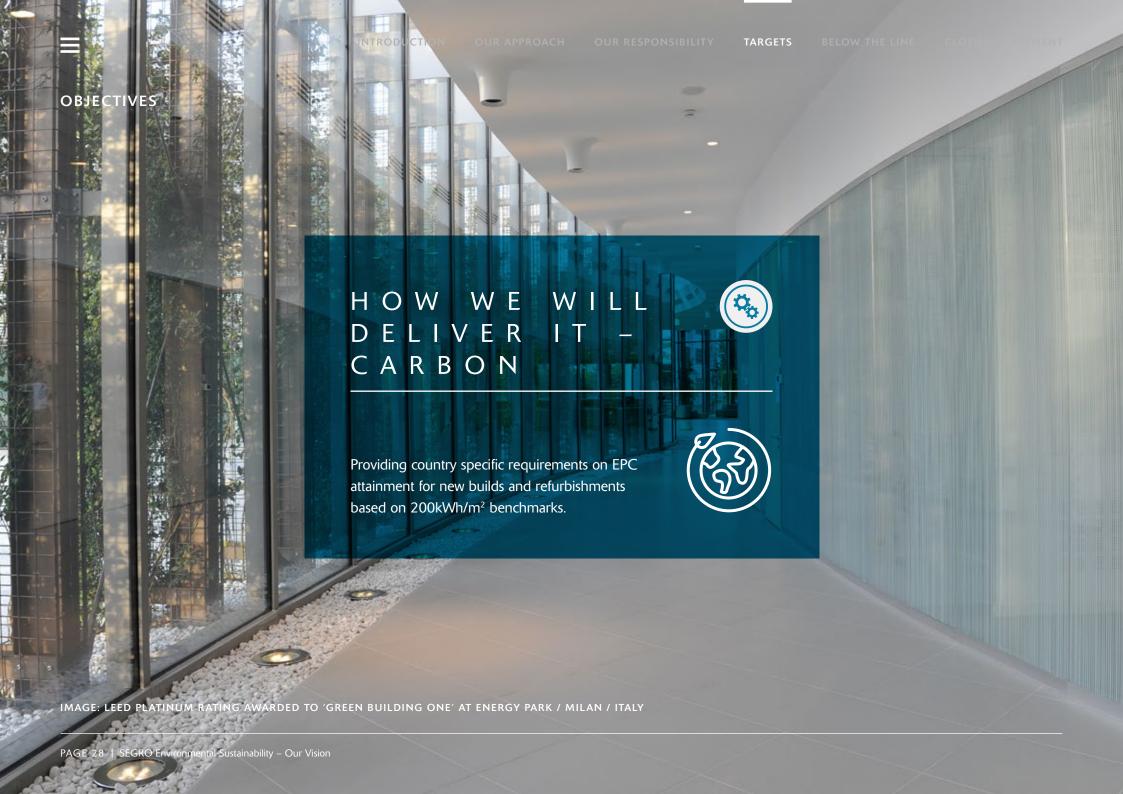


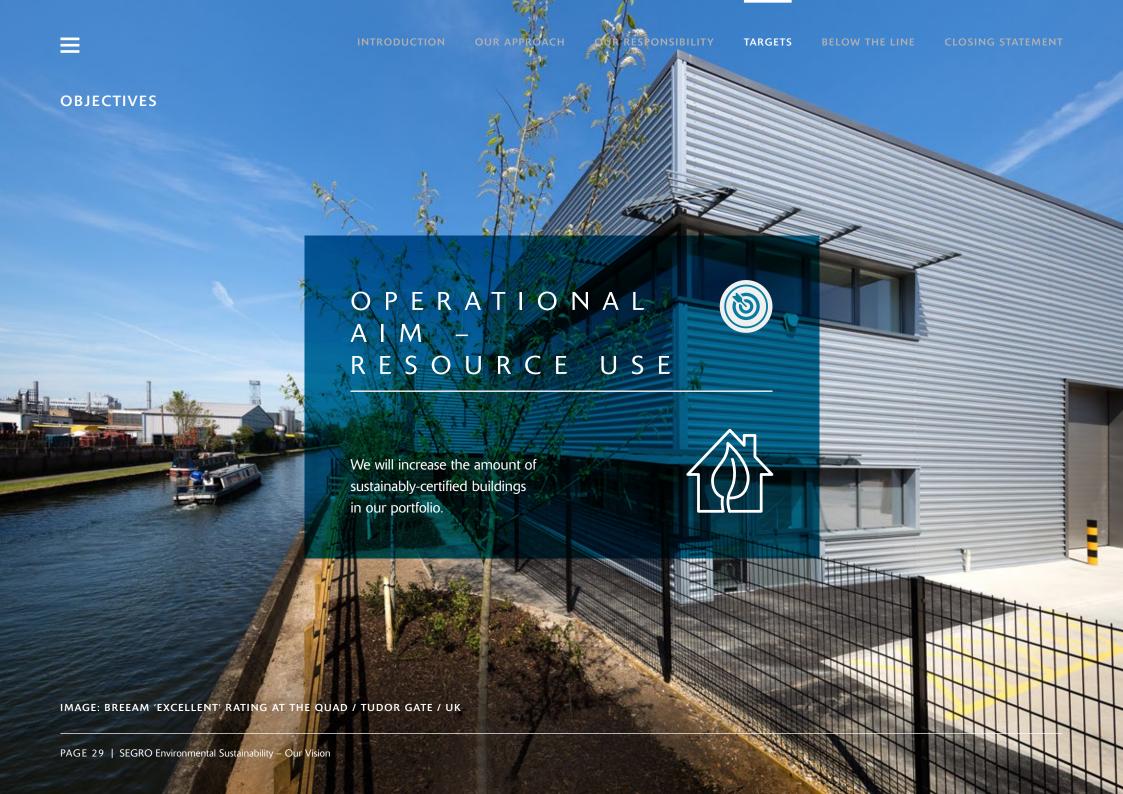


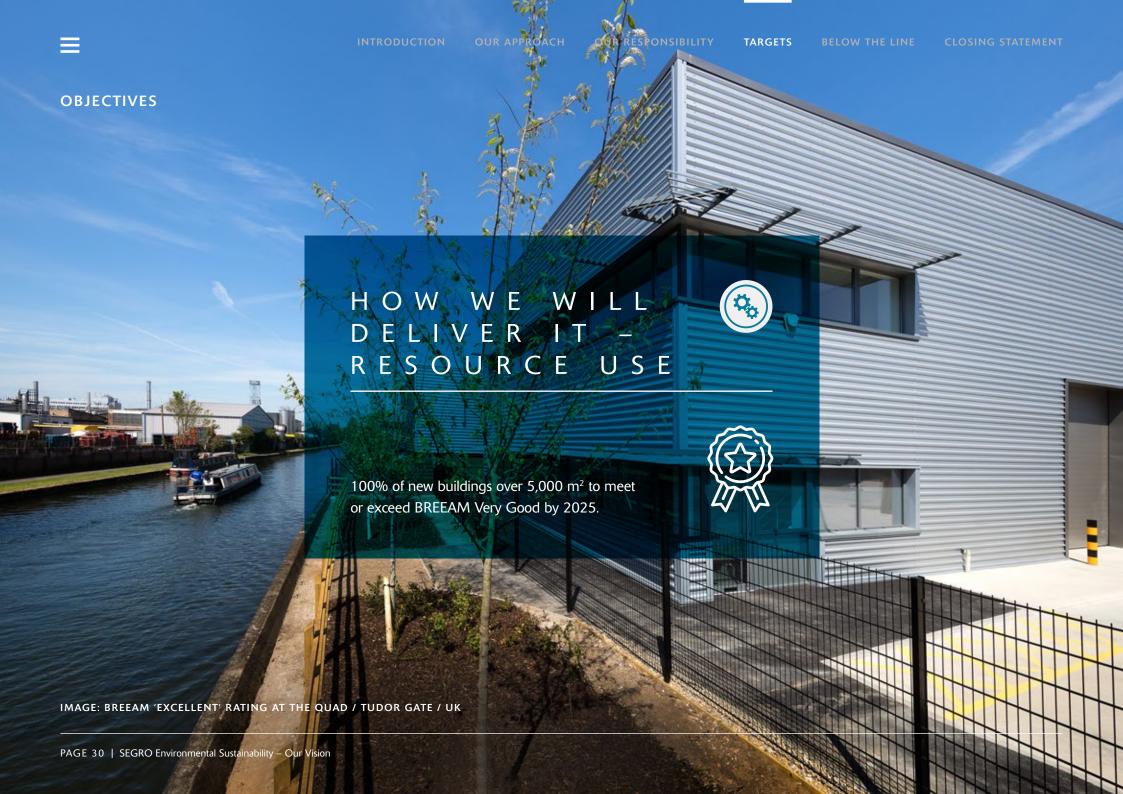


OBJECTIVES In order to ensure our day to day operations continue to support the wider Group targets, we have developed three internal operational aims. IMAGE: LEED PLATINUM RATING AWARDED TO 'GREEN BUILDING ONE' AT ENERGY PARK / MILAN / ITALY PAGE 26 | SEGRO Environmental Sustainability – Our Vision

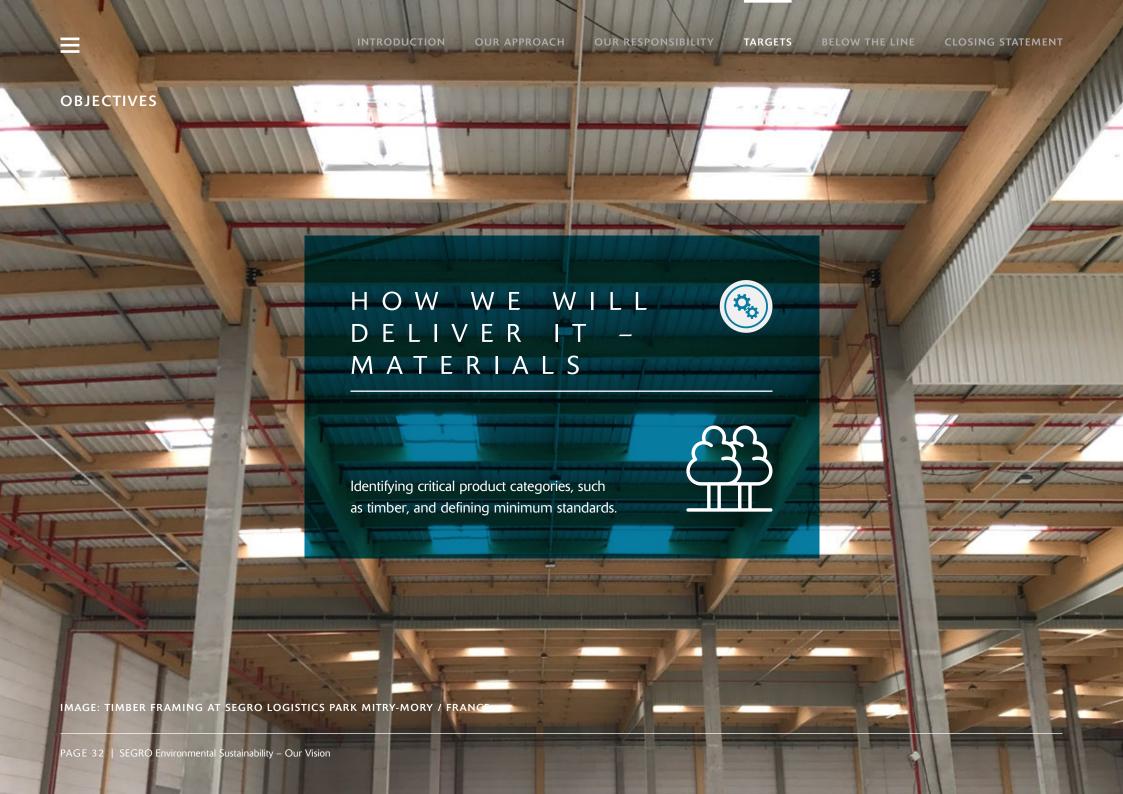


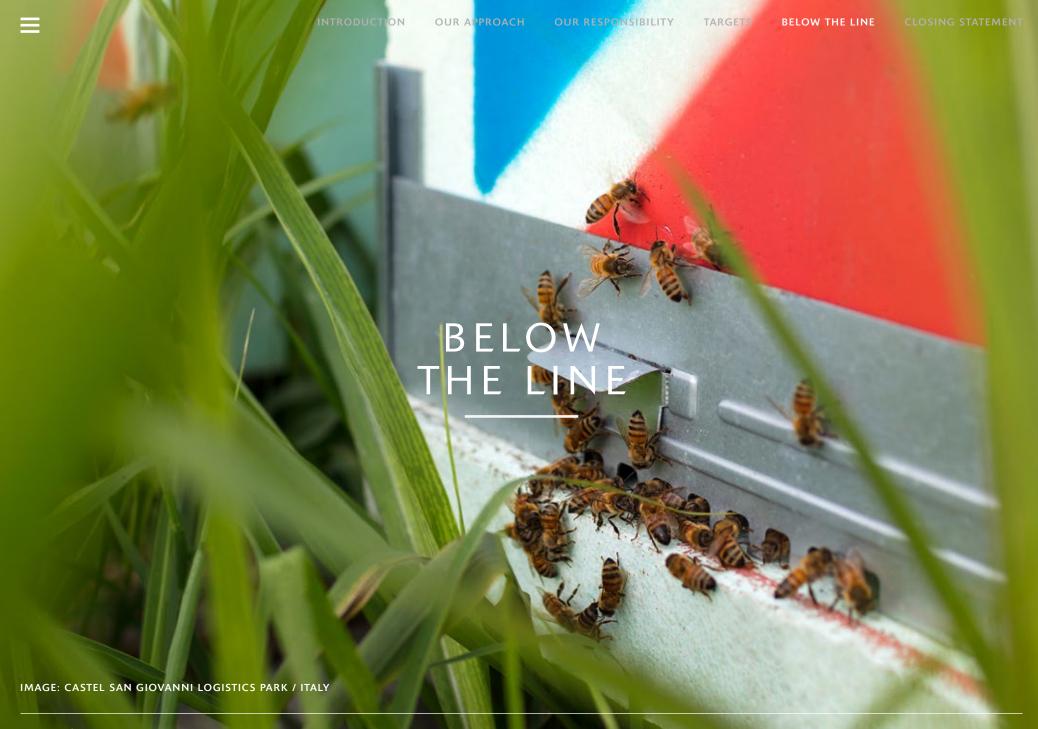












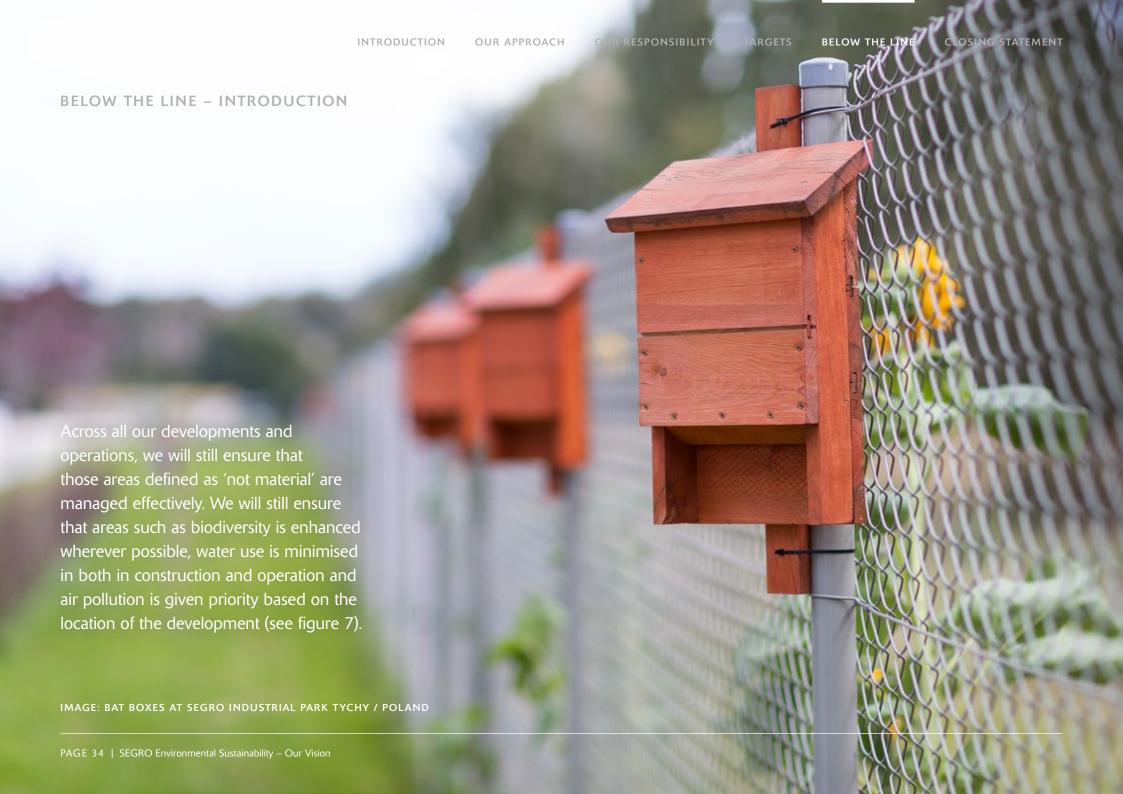


FIGURE 7: NON-MATERIAL AREAS OF ACTIVITY



BUSINESS TRAVEL



'GREEN' INFRASTRUCTURE (EV CHARGING POINTS)



SMART BUILDINGS (INTERNET ENABLED, SUB METERING)



OPERATIONAL WASTE & RECYCLING



BIODIVERSITY (WILD LIFE & PLANTING)



PRODUCT
CERTIFICATION
(E.G. USE OF
SUSTAINABLE STEEL)



RENEWABLE ENERGY (ON OR NEAR SITE)



RENEWABLE ENERGY (OFF-SITE)



CUSTOMER WELL BEING



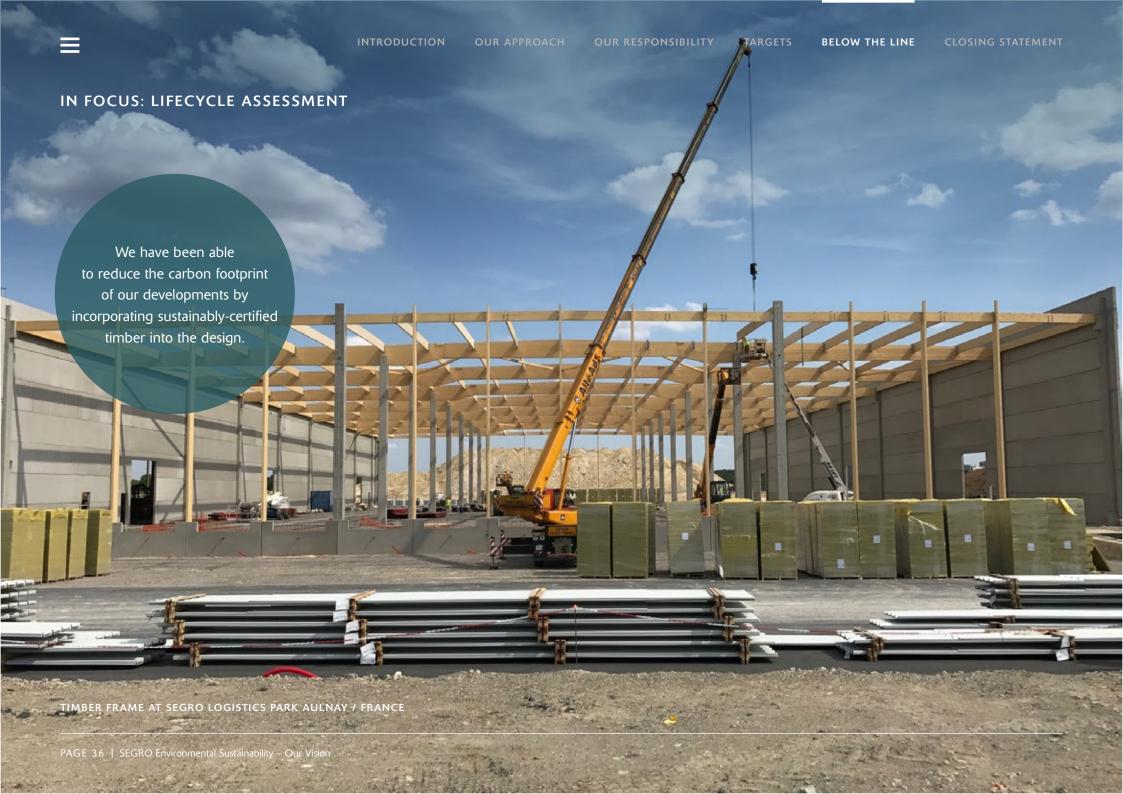
AIR POLLUTION

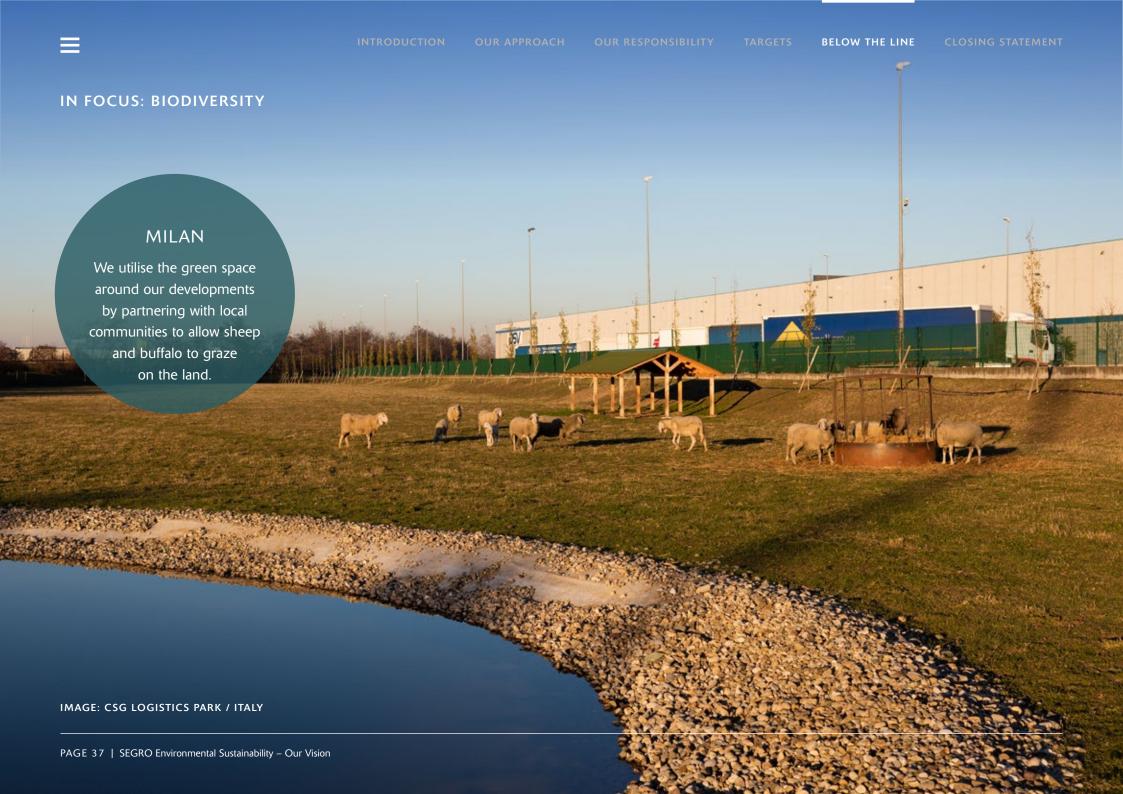


GREEN ENERGY TARIFFS



WATER USE





CLOSING STATEMENT

Our work wont stop here. We take a long-term view of our business and place great importance on trying to understand and foresee opportunities and challenges which might affect our business and customers.

By anticipating future trends we are able to quickly adjust and make quick and informed decisions which benefit our people, communities, environment and stakeholders.

The application of Responsible SEGRO ensures that both our portfolio and our business is well-positioned for the future.

IMAGE: ORIGIN / PARK ROYAL / UK